



OSHAWA PUBLIC LIBRARIES

2012

ANNUAL REPORT

2012 BOARD MEMBERS

Roger Bouma (City Councillor)
Lois Gillette
Grant Karcich
Eileen Minett (Chair)
Janet Nisbet
Gil Paterson
Mark Paton
Esrick Quintyn
Ness Ryan
William Thurber
Elizabeth Vipond (Vice-Chair)

MESSAGE from the Board Chair

In 2012, the Oshawa Public Libraries had a busy year. The Board finalized the revision of all Library Board Policies. The Board continued to work on Leadership by Design, a Board Governance program.

The Board was involved in the Consultant's Review, whose mandate was to investigate all Library operations and procedures with a view to continuing to find efficiencies and economies of scale within the Library operations. The Board also approved the roof replacement and upgrade to lighting at the Northview Branch.

The Board is proud of the variety and number of successful programs for all ages the Library staff develops and carries out every year. The Board also supports the efforts of library staff as they continue to develop new partnerships. The partnership with Lakeview Housing to develop a series of programs for Teens is just one of several that were initiated in 2012.

Eileen Minett

Library Staff

2012 ANNIVERSARIES

25 YEARS

JULY 6 – Lynda Mullen

OCTOBER 5 – Ian Heckford

15 YEARS

MARCH 17 – Anne Donnellan

APRIL 21 – Candice Fischer

JUNE 29 – Andrea Silva

10 YEARS

FEBRUARY 24 – Marc Bower

APRIL 23 – Dina Pen

AUGUST 21 – Cathy Brownson

AUGUST 24 – Lisa Irwin

5 YEARS

APRIL 24 – Sally Grande

JULY 10 – Jennifer Clark

AUGUST 11 – Aaron Kimberley

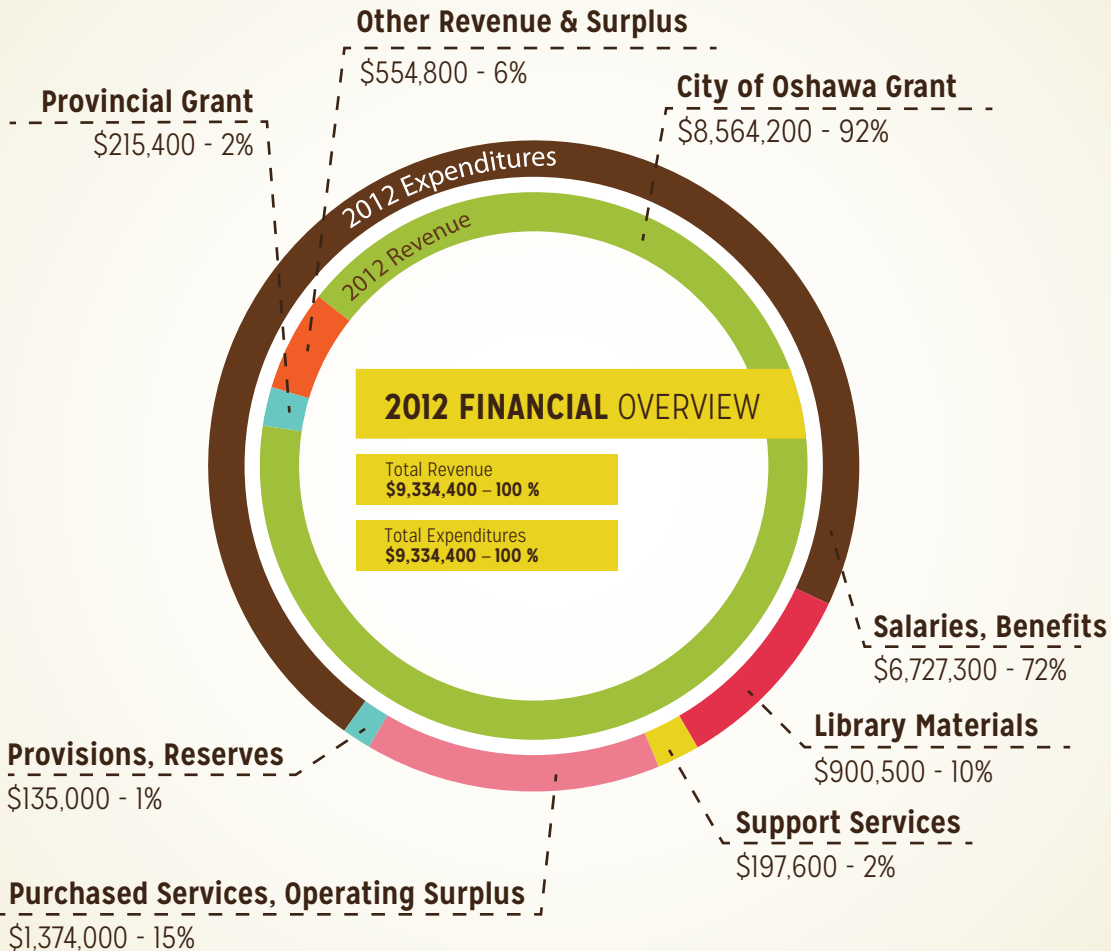
NOVEMBER 5 – April Luckhardt



2012 RETIREMENTS

■ Joyce Daffern

■ George Yates



2012 DONATIONS

The Oshawa Public Libraries recognizes the importance of donations and welcomes them from individuals, foundations, corporations and community groups. Support from donors ensures that the Oshawa Public Libraries remains innovative and exceptional in connecting the citizens of Oshawa to the world of information and each other.

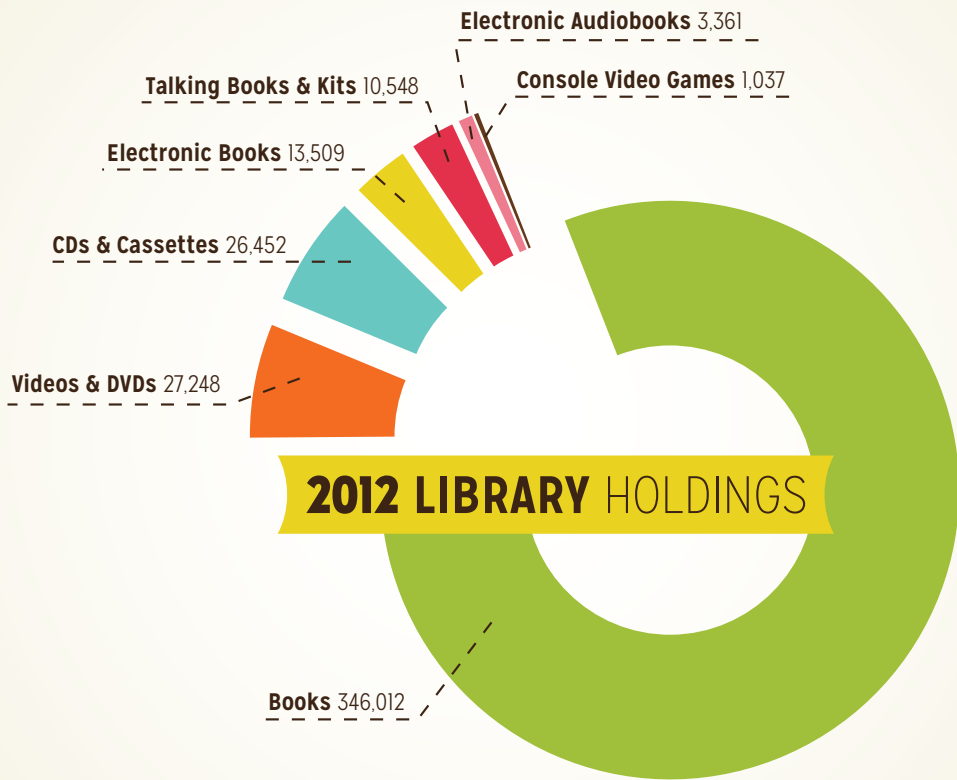
Thank you for your support!

- ✓ Evelyn Mason Elford Estate
- ✓ Friends of the Library
- ✓ Robert and Betty Steward

Collections



TOTAL 2012 ADDITIONS **46,825**

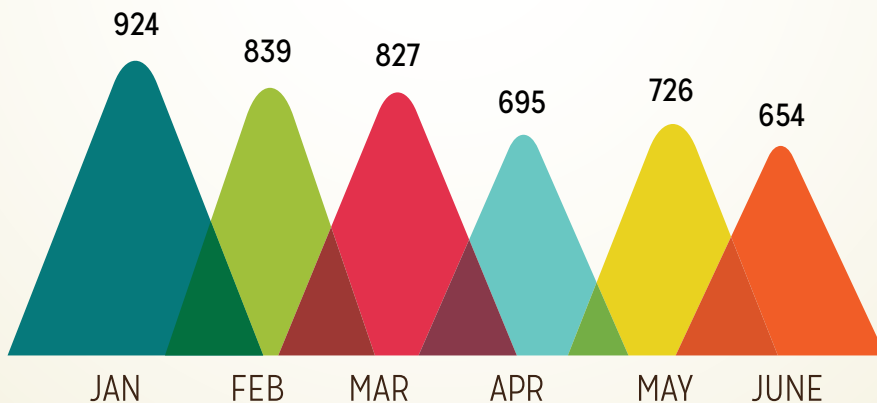


TOTAL 2012 HOLDINGS **428,167**

Membership

The Oshawa Public Libraries continued in 2012 to offer extra benefits to Library card holders, including:

- Free family passes to visit the Oshawa Community Museum, in partnership with the Oshawa Community Museum
- Free family passes to visit Parkwood: The R.S. McLaughlin Estate, in partnership with Parkwood: The R.S. McLaughlin Estate
- Free family passes to the Bowmanville Zoo, in partnership with the Bowmanville Zoo
- Free bus passes to children enrolled in the TD Summer Reading Club, in partnership with Durham Region Transit
- 10% off selected titles at Chapters Oshawa, in partnership with Chapters Oshawa
- Access to the CNIB library, in partnership with CNIB
- Free slices of Pizza for becoming a member of the Library, in partnership with Pizza Pizza
- Watt Reader's in partnership with Oshawa PUC

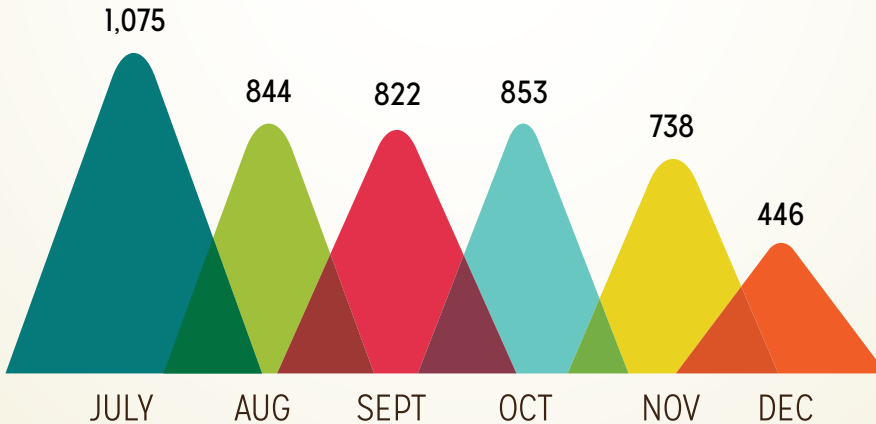


2012 SERVICES

Items borrowed:	2,021,361
Visits to Library branches:	695,188
Questions answered:	80,475
Programs offered:	2,691
Program attendance:	44,841
Reserves picked up:	161,801
Computer station use:	82,940

2012 NEW MEMBERSHIPS

TOTAL **9,443**



Looking Ahead

In 2013 the Library will be completing the renovations to the Northview Branch. We have already completed the roof replacement and partial upgrade to the lighting. The final phase is to upgrade the interior, which has had no substantial upgrade since it opened in 1984. We are introducing to the Branch a Teen Area, RFID and Self Checkout and Check-in Technologies which will also be rolled out to all locations by the end of 2014, a new Customer Service model and Touch Screen technology. We are continuing to implement the recommendations of the Consultant's Review, and looking at Library hours and staffing.

We have introduced a new Marketing Team and Strategy that we expect will see increases in Library use and in particular program attendance. As always, this promises to be a year of challenges and accomplishments and we are looking forward to another successful year at the Library.

Jan Heckford
CEO



■ MCLAUGHLIN BRANCH



■ JESS HANN BRANCH



www.oshawalibrary.on.ca 905-579-6111

- **McLaughlin Branch** 65 Bagot Street
- **Jess Hann Branch** 199 Wentworth Street West
- **Northview Branch** 250 Beatrice Street East
- **Legends Centre Branch** 1661 Harmony Road North



■ NORTHVIEW BRANCH



■ LEGENDS CENTRE BRANCH

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