

# Oshawa Public Libraries

## Strategic Directions 2020–2023

### Our Mission

Oshawa Public Libraries enriches the lives and potential of the people of Oshawa by connecting them to the world of information and to each other

### Our Core Values



#### Reading and Life-Long Learning

We nurture a love of reading and provide enjoyable and educational resources for all ages



#### Service Excellence

We are responsive to the changing needs of our community



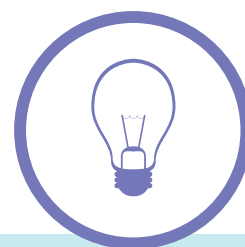
#### Integrity

We believe in intellectual freedom and access to information



#### Collaboration

We enhance our reach into the community by building relationships and creating partnerships



#### Innovation

We are forward-thinking and encourage creativity and bold new ideas



#### Diversity

We believe we can learn and grow from our differences



#### Sustainability

We embrace change and create efficiencies



oshlib.ca  
905.579.6111

Oshawa Public Libraries

Delpark

Jess Hann

McLaughlin

Northview

OSHAWA  
PUBLIC  
LIBRARIES

FIND  
YOURSELF  
HERE







## Our Strategic Priorities

We help make Oshawa a great place to live, work and play through:

- Dynamic Programs and Services to Support and Inspire People
- Strong Community Presence & Connections
- Excellent Customer Service
- Sustainability and Relevance
- Advancing Digital Literacy



## Goals

- 1** Enhance our Programming Capacity 
- 2** Increase Public Awareness of Programs and Services 
- 3** Promote Accountability and Efficiencies 
- 4** Support Curriculum and Life-long Learning 
- 5** Provide Opportunities for Cultural Experiences 